



FILING A FLOOD INSURANCE CLAIM

If you have a flood insurance policy through the National Flood Insurance Program (NFIP) and you experienced flood damage during the August 2016 flooding, you can file a flood insurance claim with your insurance agent.

Step 1

Contact your insurance agent!

Contact the insurance company or agency that provided your flood insurance policy. This will be a private company, not FEMA. (Examples: *State Farm, GEICO, Louisiana Flood Insurance*)

You will need your policy number and a working phone or email address where you can be contacted.

Step 2

Document the damage!

As you begin cleanup, be sure to document the flood damage. **Take photos of the damage**, including items you may be throwing away. Also, take photographs of the high water mark. Include an item in the photo that will help assess the height of the water mark, such as a tape measure or a distinctive feature of the home such as house numbers.

Make a list of damaged or lost items. Where possible, include value of items, date purchased, and purchase price. If you do not have this information for some items, you should still include those items on your list of damaged property and goods.

Step 3

File your claim within 60 days!

Flooded:

Aug. 12, 2016
 Aug. 13, 2016
 Aug. 14, 2016
 Aug. 15, 2016
 Aug. 16, 2016
 Aug. 17, 2016

File by:

Oct. 11, 2016
 Oct. 12, 2016
 Oct. 13, 2016
 Oct. 14, 2016
 Oct. 15, 2016
 Oct. 16, 2016