Anyone who has been impacted by the flood should register damages as soon as possible. Information for applying for federal assistance online or by phone is:

**FEMA (Disaster Number 4277)**

**FEMA Helpline:** 1-800-621-FEMA (1-800-621-3362)
TTY 1-800-462-7585
711 or VRS 1-800-621-3362
Open 6 a.m. to 10 p.m. 7 days a week

Website: [www.disasterassistance.gov](http://www.disasterassistance.gov)

---

**NOTICE TO ALL PARISHES AFFECTED BY THE LOUISIANA FLOODS**

You are encouraged to complete an application now, even if your parish has not yet been federally declared for Individual Assistance.

Please click **Apply Online** to start your application. When asked to choose a disaster, select the **disaster number 4277**. If your area has not yet been declared, you may just click **Next** to proceed. Your application will be processed if and when your parish is added to the current declaration.

**Documents Needed When Applying:** The following information will be needed when applying for federal assistance: Social Security number, address where the damage occurred (pre-flood address), current address (where you are staying now), working telephone number, any insurance information you have, total household annual income, a description of your flood damage and losses. Providing a routing and account number for your checking or savings account will allow FEMA to directly deposit assistance funds into your account.

**Even if you do not have flood insurance,** you may qualify for other assistance from FEMA for housing and personal goods. To find out if you qualify and how to apply, visit [www.fema.gov/do-i-qualify-assistance](http://www.fema.gov/do-i-qualify-assistance).

**Individuals and Household Programs (IHP)** – Housing assistance provides money for necessary housing-related expenses and serious needs that can’t be met through other means. Housing assistance under IHP includes:

- Temporary housing.
- Repair or replacement of existing home.
- Semi-permanent or permanent housing construction.

To get money or help for disaster-related housing needs, all of the below must be true:

- You have losses in a presidentially declared disaster area.
- You have no insurance, or have filed an insurance claim but the damage isn’t covered, or your insurance settlement doesn’t cover all of your losses.
- You or someone who lives with you is a U.S. citizen, a non-citizen national, or a qualified alien.
- The affected home is where you usually live and where you were living at the time of the disaster.
- You are not able to live in your home now, you can’t get to your home, or your home requires repairs because of disaster damage.

**Other Needs Assistance (ONA)** covers such things as damage to personal vehicles, personal property, and storage costs. For a detailed list of covered items, see FEMA’s list of coverage at [www.fema.gov/media-library/assets/documents/24945](http://www.fema.gov/media-library/assets/documents/24945).