

ATTENTION



Anyone who has been impacted by the flood should register damages as soon as possible. Information for applying for federal assistance online or by phone is:

FEMA (Disaster Number 4277)

FEMA Helpline: 1-800-621-FEMA
(1-800-621-3362)

TTY 1-800-462-7585

711 or VRS 1-800-621-3362

Open 6 a.m. to 10 p.m. 7 days a week

Website: www.disasterassistance.gov

NOTICE TO ALL PARISHES AFFECTED BY THE LOUISIANA FLOODS

You are encouraged to complete an application now, even if your parish has not yet been federally declared for Individual Assistance.

Please click [Apply Online](#) to start your application. When asked to choose a disaster, select the **disaster number 4277**. If your area has not yet been declared, you may just click **Next** to proceed. Your application will be processed if and when your parish is added to the current declaration.

Documents Needed When Applying: The following information will be needed when applying for federal assistance: Social Security number, address where the damage occurred (pre-flood address), current address (where you are staying now), working telephone number, any insurance information you have, total household annual income, a description of your flood damage and losses. Providing a routing and account number for your checking or savings account will allow FEMA to directly deposit assistance funds into your account.

Even if you do not have flood insurance, you may qualify for other assistance from FEMA for housing and personal goods. To find out if you qualify and how to apply, visit www.fema.gov/do-i-qualify-assistance.

Individuals and Household Programs (IHP) – Housing assistance provides money for necessary housing-related expenses and serious needs that can't be met through

other means. Housing assistance under IHP includes:

- Temporary housing.
- Repair or replacement of existing home.
- Semi-permanent or permanent housing construction.

To get money or help for disaster-related housing needs, all of the below must be true:

- You have losses in a presidentially declared disaster area.
- You have no insurance, or have filed an insurance claim but the damage isn't covered, or your insurance settlement doesn't cover all of your losses.
- You or someone who lives with you is a U.S. citizen, a non-citizen national, or a qualified alien.
- The affected home is where you usually live and where you were living at the time of the disaster.
- You are not able to live in your home now, you can't get to your home, or your home requires repairs because of disaster damage.

Other Needs Assistance (ONA) covers such things as damage to personal vehicles, personal property, and storage costs. For a detailed list of covered items, see FEMA's list of coverage at www.fema.gov/media-library/assets/documents/24945.